

Complimentary Tickets – only available until 29th November

You are eligible if-

- you have a child who is in **two different** items, and they are in **different** shows
- or you have one child in one show, and sibling/s in different shows:

You are **not** eligible if your child is doing the same item in two shows.

We will supply you with up to **two complimentary tickets** to one of the shows. You must purchase at least two tickets to one show to receive two complimentary tickets to the other.

Please check you are eligible to receive complimentary tickets before purchasing them. If you purchase the tickets and are not eligible you will not receive a refund.

PLEASE READ THE INFORMATION BELOW CAREFULLY

How to request Complimentary Tickets:

This simple system allows you to choose all your own seats and have all your tickets available to you at the time of booking.

Step 1: Order tickets to ALL shows that you need to watch via the Try booking link.

<https://www.trybooking.com/DGRFQ>

Step 2: Email dance@sayersballet.com.au with the subject line “COMPLIMENTARY TICKET REQUEST” and attach your receipts for tickets to ALL shows. (The easiest way to do this is forward your Try booking email receipt and change the subject line)

Step 3: We will refund to the credit card that you used to purchase the tickets in Try booking for the value of 2 x Tickets. This will maintain the validity of your tickets.

This system will allow you to choose the seats for all the tickets that you need. Refunds will be processed via the Trybooking website onto the credit card originally used to purchase tickets. No credits, bank transfer or other refund methods available. Booking fees cannot be refunded. Refunds will not be processed unless the above steps are followed to provide proof of purchase. Please check with Sayers admin staff if you are unsure about your eligibility for Complimentary Tickets. Refunds may take up to 5 business days to be processed. If you have any questions, please don't hesitate to contact the office.